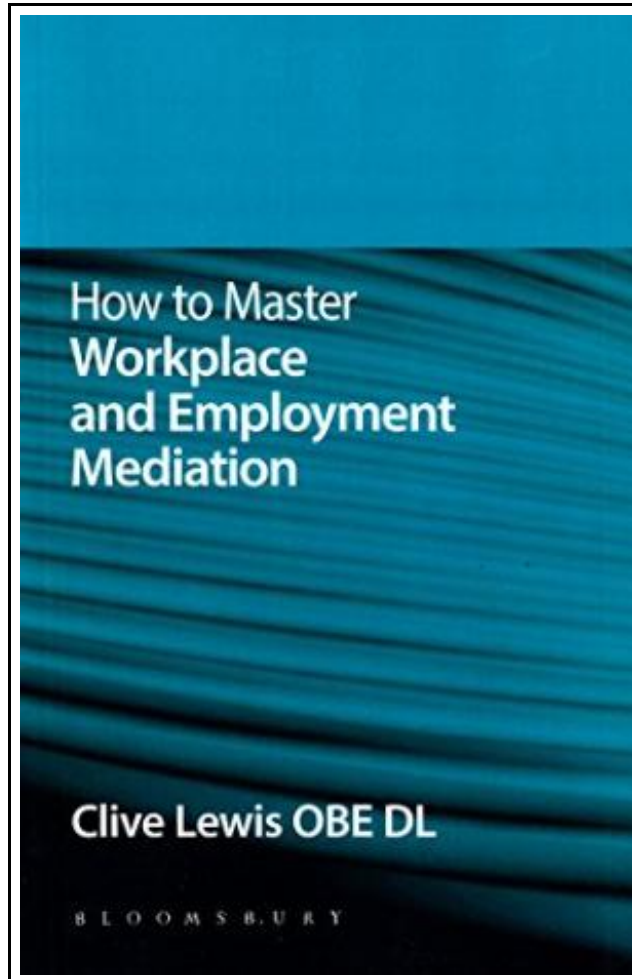


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HOW TO MASTER WORKPLACE AND EMPLOYMENT MEDIATION



Bloomsbury Publishing PLC. Paperback. Book Condition: new. BRAND NEW, How to Master Workplace and Employment Mediation, Clive Lewis, Mediation in the workplace is growing in popularity as a dispute resolution option for UK organisations. The management of conflict at work is not easy, partly due to few practical tools to help. The formal processes designed to deal with workplace disputes including grievance procedures and employment tribunals, are as much a part of the problem as they are the solution. The UK has a history of relying on an ever-increasing array of statutory rights to protect employees from mistreatment. However, statutory machinery can be a major distraction to identifying and dealing with underlying employee and industrial relations issues. The compelling business case for productive workplace relationships is helping organisations to realise that there is a real need to focus on behaviours that will lead to solutions rather than financial compensation. How to Master Workplace and Employment Mediation is a best practice guide that unearths all the myths surrounding mediation and outline how it can add value to the employment relationship. It deals with aspects of both workplace (ongoing working relationship) and employment (post-employment relationship) mediation. It includes case studies and workplace template documentation. Contents: Chapter 1: Introduction Chapter 2: The changing world of work Chapter 3: Conflict at work Chapter 4: The business case for mediation Chapter 5: Mediation in the workplace Chapter 6: Setting up an in-house mediation scheme Chapter 7: Making mediation work Chapter 8: Representatives in mediation Chapter 9: Case studies Chapter 10: Mediation documentation Chapter 11: Mediator skills Chapter 12: The future of workplace mediation.



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